



March 18, 2020

Dear RegO® Customer:

We recognize the trust you put in RegO to deliver safe and reliable products to meet the LP-Gas, Cryogenic, compressed gas and LNG industry needs. Safety above all else is something we take very serious at RegO and is the reason for our continued update on the actions we are taking to meet market needs during this memorable time.

We are following the recommendations from the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) as we strive to help protect our customers and our team members.

Currently all RegO manufacturing operations are running normally. We are giving our team members facts about COVID-19 and reminding them to follow simple but effective steps to keep them safe such as frequent handwashing. We are disinfecting our facilities and equipment as appropriate. And as always, we are encouraging our team members to take any signs of illness seriously, stay home, and seek medical attention as needed.

RegO has developed contingency plans for all components sourced from potentially impacted countries and creating mitigation plans. Currently we have been able to address any potential supply delays by sourcing from qualified suppliers outside affected regions. In addition, we have reviewed our ability to make outsourced components internally at our Rock Creek facility if necessary. We will continually reach out to our suppliers in impacted regions for updates, and confirm they are running production and able to supply.

RegO will update our plans regarding the latest status of sourced components and will communicate any anticipated impacts to our distribution network and direct customers.

Thank you for your continued business with RegO.

Sincerely,

Stephen Faley

Stephen Faley
COO

