



Field Advisory - Vent Screen Suppressor 6/15/2020

We have become aware of reports concerning the suppressor which is part of the vent screen installed on LV4403TR series first stage regulators specifically coming from the Midwest region of the USA. We have found instances where the suppressor is curling away from the internal diameter of the vent opening; when this occurs a vibration and noise (hum) can occur when gas is flowing through the regulator.

If this issue arises, simply replace the vent screen suppressor with a new assembly, which will provide the proper suppression to alleviate the vibration and noise. On LV4403TR series regulators that exhibit this vibration issue it is important that this vent screen assembly be replaced, as long-term vibration can negatively affect the regulator's components.

If you have noted noise (hum) issues with the LV4403TR series first stage regulators contact your authorized RegO distributor for a replacement vent screen suppressor assembly (4403-30).

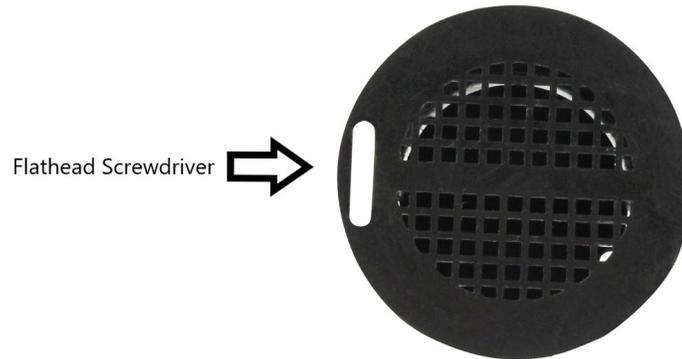
RegO LV4403 Series Vent Screen Inspection/Replacement

1. Check bonnet cap to confirm it is tight and the vent screen/suppressor is in place and is secure. If the vent screen/suppressor is missing replace it.

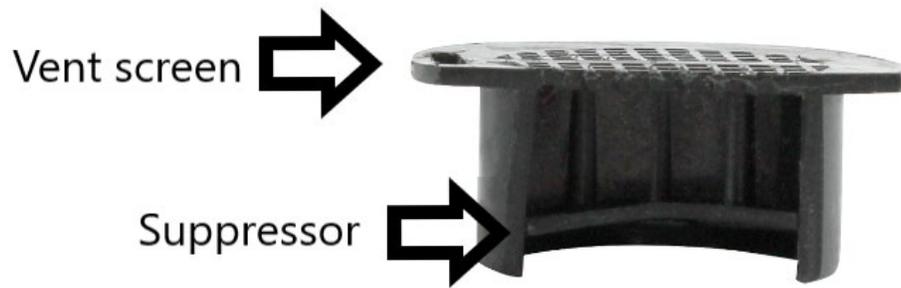




2. To inspect the vent screen/suppressor it will need to be removed from the bonnet vent opening. Remove vent screen from the bonnet by inserting a flat blade screwdriver into the vent screen slot on the face of the vent screen. Pry downward, the vent screen/suppressor assembly will then slide out of the vent opening.



3. Inspect the vent screen/suppressor for damage, the suppressor should be in place and flat against the ID of the vent screen as shown below. The vent screen should be uniform with no signs of gashes or damage to the screen.





4. If no problems are found reinstall the vent screen/suppressor assembly. If problems are found with either the suppressor or vent screen; replace with a new vent screen/suppressor assembly (4403- 30). Simply insert the assembly into the bonnet vent opening making sure it is completely installed and secure.



Should you have any questions, please contact your distributor or customer service.
Sincerely,

Thom Hegman
Technical Advisor



100 RegO Drive, Elon, NC 27244 USA